

Cleaning Operative

The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

We are looking to recruit a **Cleaning Operative** to join our team on a permanent full-time basis.

The successful candidate will be responsible for maintaining the cleanliness of the campus through the day-to-day operations.

The ideal candidate will have experience of cleaning operations in a fast-paced, commercial environment, ideally within the events industry, along with experience of manual handling, COSHH regulations, a good understanding of Health and Safety and a good understanding of recycling and sustainable practices.

Company Benefits

We are an award-winning, world-class venue where our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy include:

- An enhanced holiday scheme which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- A dedicated wellbeing strategy to support staff when at work.
- 27 Qualified Mental Health First Aiders on site.

Main duties of this role include:

- To follow the routine cleaning schedule for areas to be cleaned throughout the ACC Liverpool campus.

- To clean all specified areas within the allocated time to the standard required using the Halo system to sign off each area.
- To demonstrate full working knowledge of all cleaning equipment and materials.
- To use, handle and store equipment correctly and safely at all times.
- To comply with the workplace regulations for COSHH and where appropriate, wear the correct PPE for tasks.
- To report any defects or faulty equipment via the Halo system.
- To keep all areas fully stocked at all times.
- To be resourceful, ensuring consumable waste is kept to a minimum.
- To fulfil the role of an event Cleaning Operative as and when required, ensuring all event spaces are cleaned to the highest possible standard.
- To perform window cleaning services across the campus, both internal and external.
- To undertake cleaning of the cladding located around the external of building.

We highly value the behaviours, attitudes and skills which will help you to develop and excel in this role. In this case, we're looking for someone who is:

- Resilient
- Pragmatic
- Confident
- Customer facing

In addition to the above, the candidate will need to be enthusiastic, like minded and complement our experienced and talented team. If you have drive, passion, ambition and wish to play a part in The ACC Liverpool Group's continuing success story this could be just the job for you.

The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – in the grounds of our campus, we have 3 beehives
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: 15 May 2025

Interview Date: week commencing TBC

For further information, assistance, or to obtain information, please contact the People Team via email recruitment@accliverpool.com

Equality, Diversity & Inclusion

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief or sexual orientation.