

Food & Beverage Manager

The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

Company Benefits

We are an award-winning, world-class venue and our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy including:

- An enhanced holiday scheme, which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistance line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- Agile working and flexi time policies, where appropriate and in line with business needs.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – we have three beehives on our campus grounds.
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

About the role:

The F&B Manager – Premium oversees all luxury hospitality experiences across the sports and Entertainment business at ACC Liverpool, including VIP lounges, private suites, exclusive dining, and high-end bars. This role ensures an exceptional, refined and memorable food and beverage experience for sponsors, VIPs, corporate groups and high-profile guests.

The ideal candidate will have experience of

- Premium hospitality, fine dining or high-end service environments.
- Leading teams that deliver exceptional guest service with attention to detail.
- Working collaboratively with chefs, sommeliers and service teams to create premium experiences.
- Managing commercial performance within hospitality settings.

Main duties of this role include:

- Leading premium service delivery across lounges, suites and VIP areas.
- Ensuring impeccable presentation, ambience and customer experience.
- Overseeing premium beverage service, wine knowledge and curated drinks offerings.
- Managing staffing levels, service standards and guest relationships.
- Working with culinary teams on menu design and premium service planning.

We highly value the behaviours, attitudes and skills which will help you to develop and excel in this role. In this case, we're looking for someone who:

- Is polished, confident and passionate about luxury hospitality.
- A hands on operator passionate about training and service delivery
- Has exceptional communication and leadership skills.
- Thrives in fast-paced, high-profile event environments.
- Brings creativity, finesse and a guest-first mindset.

In addition to the above, the candidate will need to be enthusiastic, like minded and complement our experienced and talented team. If you have driven, passion, ambition and wish to play a part in The ACC Liverpool Group's continuing success story this could be just the job for you.

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: February 13th 2026

Interview Date: 16th-17th February 2026

For further information, assistance, or to obtain information, please contact the People Team via email recruitment@accliverpool.com

Equality, Diversity & Inclusion

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief, or sexual orientation.