

Production Technician – Events & Resources Vacancy

The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

We are currently looking for a **Production Technician – Events & Resources** to join our dynamic team.

Company Benefits

We are an award-winning, world-class venue where our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy include:

- An enhanced holiday scheme which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – in the grounds of our campus, we have 3 beehives
- Carbon Neutral Campus

- Accessibility Strategy
- AccessAble Guide

About the Role

This unique role splits roughly 60% direct event work and 40% resource management and maintenance.

The role involves providing technical support and crewing during get ins, fit-ups and get outs, operating technical equipment across all disciplines including Lighting, Sound, Vision, Counterweight Flying and Rigging. You will interact with a wide variety of clients, production companies and Senior Management, requiring strong communication skills and meticulous attention to detail.

You will work closely with the Resources and Development Manager, developing and implementing maintenance, inspection (PAT, COSHH) and servicing processes to maximise efficiency and utilisation of all department resources.

You will carry out regular user checks of Production & IT areas and venue MEWPs, monitor equipment standards, and ensure housekeeping across production areas meets ACC Liverpool Group standards.

You will supervise, guide and support casual and freelance staff and service partners to ensure safe working practices throughout events and maintenance/inspections.

The ideal candidate will have demonstrable experience of event production set up, operation and breakdown across multiple technical disciplines, combined with proven expertise in maintenance and repairs of technical equipment and infrastructure.

We highly value the behaviours, attitudes and skills that help you develop and excel in this role. We're looking for someone who:

- Can multi-task
- Is self-motivated
- Works well as part of a team and independently
- Demonstrates emotional intelligence, pragmatism, resilience, confidence, excellent customer service and first-class communication skills including conflict resolution

Essential requirements include awareness of Health and Safety practices and legislation, an understanding of all elements of production for live events, knowledge of the events sector and rigging equipment, and expertise in maintenance and repairs of technical equipment and infrastructure.

Licences for forklift, cherry picker and scissor lift operation are desirable, as is an IOSH Working Safely qualification.

Previous experience of large corporate events, sporting events, concerts, exhibitions and working within a similar venue would be advantageous.

If you are a hardworking and committed professional ready to contribute to our continued success, we'd love to hear from you.

Join us at The ACC Liverpool Group and be part of something extraordinary.

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: 31/12/2025

Interview Date: 16/01/2026

For further information, assistance, or to obtain information, please contact the People via email recruitment@accliverpool.com

Equality, Diversity & Inclusion

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief, or sexual orientation.