Travel information

There is a lot of help available to get you out and about. Here’s where to find it...

Merseytravel Centres

There are two Merseytravel Centres in Liverpool city centre, selling a range of travel tickets including a one-day Saveaway Ticket for buses, trains and Mersey Ferries direct river crossings*. Our friendly and knowledgeable staff can also advise you how to get around the region, which bus or train you need, provide timetables, advise where you get on or off and also offer suggestions of places to visit. Queen Square Travel Centre can be found at the bus station, near Lime Street Station, while Liverpool ONE Travel Centre is near the John Lewis store in Liverpool ONE shopping centre.

Queen Square Travel Centre
Map ref: C2
Mon – Sat: 8:30am – 6pm
Sun: 10am – 5pm

Liverpool ONE Travel Centre
Map ref: B3
Mon – Sat: 8:30am – 6pm
Sun: Closed

* A Saveaway is not valid for River Explorer Cruises. You must break your journey at a different ferry terminal. Buses, trains and Mersey Ferries run to special timetables during Christmas and New Year. If you’re travelling during the festive season, please visit our website or call Traveline for details before you set out.

Albert Dock Visitor Centre

Albert Dock Visitor Centre
Anchor Courtyard, Albert Dock L3 4BS
Open: April – Sept, 10am – 5.30pm
Oct – Mar, 10am – 5pm

Traveline

Our expert staff are available on 0151 236 7676 from 7am – 8pm Mon – Fri and 8am – 8pm Sat, Sun, Bank Holidays.

merseytravel.gov.uk

Merseytravel’s website is also a useful source of information when you are planning a visit to the area. If you are out and about, there is a handy journey planner which is also available as an app for your mobile phone or tablet.

Follow us
@merseytravel

Plan your journey online
jp.merseytravel.gov.uk

Getting around Liverpool

A visitor’s guide to public transport

Plan your journey online
jp.merseytravel.gov.uk

Includes
public transport map
By Rail
We have one of the best performing rail networks in the country. Fast and frequent, the service boasts connections to the whole of Merseyside and beyond, going as far as Chester city centre, the coastal towns of Southport and West Kirby and the historic market town of Ormskirk making it a quick and convenient way to explore.

At Liverpool John Lennon Airport
Bus route 500 takes you from the airport to the city centre every 30 minutes during the daytime. The 80A, 82A and 86A buses, running throughout the day, take a little longer than the 500 but together they provide a very frequent service.

At Liverpool Lime Street Station
Catch a bus from the bus stop on Lime Street, outside Lime Street station. They’ll take you through the city centre and down to the riverfront, or hop onto the Wirral Line from Lime Street underground station to get to Liverpool Central or James Street stations. If you are visiting for the day, the CityLink bus service is an ideal way to get about.

At National Express Coach Station
The city centre is an easy walk, downhill, from the coach station but if you would like to catch a bus, many call at London Road and bring you into the City Centre. Cross London Road to catch a bus going down the hill towards the city centre.

By Bus
Buses provide a green and cost-effective way to roam around the region. The bus network has two main city centre bus stations at Liverpool ONE and Queen Square, with friendly staff to help and provide you with personal travel advice. For the independent traveller visit merseytravel.gov.uk to download timetables and a journey planner app.

Most buses are fully accessible with great value ticketing options tailored for all kinds of travel.

By River
Mersey Ferries connect Liverpool with the Wirral Peninsula, calling at Pier Head, Seacombe and Woodside. They’re the perfect way to see another side to the Liverpool waterfront, whilst learning more about the history and heritage of the region and river. More details of the cruises can be found on merseyferries.co.uk.

At the Cruise Liner Terminal
If you are calling into Liverpool on your cruise and would like to take a trip around the City, pop over to the Pier Head and catch the CityLink bus. You can hop on and off the bus all day for just £3. Visit merseytravel.gov.uk/citylink for more details, plus the route is highlighted on the enclosed map.

On arrival

Events & exhibitions
Merseyside is always packed with events, festivals, activities and entertainment! Use our road, rail and river services to make the most of your experience.

Ice Festival returns to Liverpool ONE
Chavasse Park, Liverpool One
At Liverpool ONE’s urban ice experience take a skate on the covered ice rink in Chavasse Park, plus there are children’s rides and attractions, an ice bar and even an ice slide! liverpoolone.com

Transmitting Andy Warhol
Tate Liverpool
This exhibition brings together more than 100 artworks and is the first solo exhibition of Andy Warhol’s work in the north of England. tate.org.uk/visit/tate-liverpool

Liverpool Christmas Markets
Lord Street, Church Street & Whitechapel
Over 50 stalls will offer a huge range of festive treats from around the world including gifts, crafts, food and drink.

Winter Arts Market
St George’s Hall
Discover work from over 200 artists, designers and makers at the Grade I listed St George’s Hall – a great chance to buy handmade artwork and gifts in the lead up to Christmas. culture.org.uk

The British Invasion: How 1960s beat groups conquered America
The Beatles Story, Pier Head
Presented by The Beatles Story and The GRAMMY Museum, this exhibition shows memorabilia and photographs that have never been seen before. beatlesstory.com

Titanic & Liverpool: The Untold Story
Merseyside Maritime Museum
This compelling exhibition explores Liverpool’s central role in the Titanic story. The exhibition features previously unseen collections of international significance. liverpoolmuseums.org.uk/maritime

Make the right connections this winter by rail, road or river across the whole of Merseyside.
Visit merseytravel.gov.uk for various travel options, routes, timetables, apps, detailed maps and special offers to help guide you on your way.
Points of Interest

Albert Dock  Map ref: B3
Beatles Story  Map ref: A3/B4
Bluecoat  Map ref: C3
Cavern Club  Map ref: C2
Chinese Arch  Map ref: D4
International Slavery Museum  Map ref: B3
Liverpool Town Hall  Map ref: B2
Museum of Liverpool  Map ref: A3
Merseyside Maritime Museum  Map ref: B3
Passport Office  Map ref: A1
St Georges Hall (Register Office)  Map ref: D2
Tate Liverpool  Map ref: B3
Walker Art Gallery  Map ref: D1
Wheel of Liverpool  Map ref: B4
World Museum Liverpool  Map ref: C1

Shopping Areas

Cavern Walks  Map ref: C2
Liverpool ONE  Map ref: C3

Places of Worship

Liverpool Cathedral  Map ref: D4
Metropolitan Cathedral  Map ref: E3

Entertainment

Empire Theatre  Map ref: D2
Everyman Theatre  Map ref: E3
Philharmonic Hall  Map ref: E3
Playhouse Theatre  Map ref: C2
Royal Court Theatre  Map ref: C2

Arena & Convention Centre

Echo Arena & Convention Centre  Map ref: B4

Cruise Terminal  Map ref: A2
John Lennon Airport/ Liverpool South Parkway  Map ref: D5
 Lime Street Railway Station  Map ref: D2
National Express Coach Station  Map ref: D1
Mersey Ferries  Map ref: A2

For full details of the CityLink bus service, visit the merseytravel.gov.uk/citylink, call into our Travel Centres or see the route information and timings on all the CityLink bus stops.