



AT YOUR SERVICE...

EXCELLENCE AS STANDARD

Guest Relations
Delegate Support Services



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ACC Liverpool's Guest Relations team provide a friendly concierge service before you arrive in the city and for the duration of your stay.

From restaurant bookings to printing and taxi services, the team is on hand to ensure your visit to ACC Liverpool is an enjoyable one.

Ahead of your arrival we have put together a selection of useful information to help you make the most of your visit.

Privilege Card

The ACC Liverpool Privilege Card is available to every delegate attending a conference at ACC Liverpool. It is packed with offers, discounts and privileges across a range of attractions throughout Liverpool. Some of the city's leading brands and best known attractions will welcome you with special deals when your card is presented in their venues. Every delegate receives an ACC Liverpool Privilege Card on arrival, available from Guest Relations. Find out more [here](#).

Ticket to Ride

For visitors enjoying a longer stay in Liverpool, tickets for some of the city's best attractions are available to purchase directly from our Guest Relations team. See the sights from a City Explorer open top bus, sample the delights of Liverpool's Gin Distillery or take a walking tour of the world famous waterfront. Simply drop by the Guest Relations desk in ACC Liverpool's Galleria for more information*.

Attractions include:

- City Explorer Liverpool
- Liverpool Gin Distillery
- Beatles Story
- RIBA Walking Tours
- The British Music Experience

And more...

*Tickets are only available to purchase via debit or credit card

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Garment Steamer and Ironing Facilities

The Guest Relations team have various items on site for you to hire should you require them.

Valet Garment Steamer

Daily rental = £15.00

Please note that a deposit of £100.00 is required for this item which will be refunded upon return

Iron and Ironing Board

Daily rental = £15.00

Please note that a deposit of £50.00 is required for this item which will be refunded upon return.

One-Stop Shop

We have various items available for you to purchase or hire from our Guest Relations Desk, located in the Galleria, including:

Popular Items

Technical equipment, 6 gang extension cable, 4 gang extension cable, VGA monitor cable, HDMI to VGA cable, Travel adapter (European, USA and Australian to UK).

Stationery

Scissors, Hook and Loop, Stapler, White Tack, Post-it Notes.

Printing

Printing available from A0 to A5.

Toiletries

A range of toiletries including toothpaste, deodorant and plasters.

Merchandise

A varied selection of local merchandise including Beatles themed memorabilia.

Please contact our Guest Relations Team for more information about any of the services featured in this brochure. You can email guestrelations@accliverpool.com or call 0151 239 6002.

We look forward to welcoming you to Liverpool.